

TREND MICRO™ Mobile Security 9.0 for iOS Product Guide

V1.0

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Trend Micro[™] Mobile Security 9.0 for iOS - Product Guide provides help for analysts, reviewers, potential customers, and users who are evaluating, reviewing, or using Trend Micro Mobile Security for iOS, Version 9.0.

This reviewer's guide can be read in conjunction with the relevant product guides, which can be accessed from the <u>Home Support/Product Support</u> dropdown menu, as well as the individual links below:

- <u>Trend Micro™ Mobile Security for Android Product Guide</u>
- <u>Trend Micro[™] Security for Windows Product Guide</u>
- <u>Trend Micro[™] Antivirus for Mac[®] Product Guide</u>
- <u>Trend Micro™ Password Manager for Windows and Android Product Guide</u>
- Trend Micro[™] Password Manager for Mac and iOS Product Guide

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Trend Micro Mobile Security – Overview

Trend Micro™ Mobile Security (v9.0) for iOS provides comprehensive protection for Apple[®] iPhone[®], iPod Touch[®], and iPad[®] devices. Installing easily from the App Store onto your iPhone, iPod, or iPad, Trend Micro Mobile Security for iOS provides the following essential features. **Red** indicates new or recently updated features. F = Free, P = Premium (Paid).

- Refreshed User Interface in the Mobile Security Console provides easier access to all functions (F, P)
- Secure QR Code Scanner. Provides threat protection against bad URLs and apps when scanning QR Codes. (F, P)
- Device Scan. Scans your device for security issues and provides Things to Fix Scan Results. (F, P)
- Security Report. Provides comprehensive security report for configurable span of 7, 14, or 30 days. (F, P)
- Features. Comprehensive Features panel provides details on all the functions in Mobile Security (F, P)
- Web Guard. Protect yourself or your children by filtering out inappropriate or dangerous websites in favorite browsers; e.g., Safari or Chrome, with a high-performance VPN. (P)
- SafeSurfing. The SafeSurfing browser uses the Trend Micro[™] Smart Protection Network[™] to block malicious websites. (P)

Private Tab in **SafeSurfing** does not remember websites or track history.

SafeSurfing engine boosts performance and provides HTML 5 support for an advanced browsing experience.

The **URL Scan** widget in **Today View** scans URLs to check if they're safe.

• Fraud Buster. Avoid scams through emails, instant messages, and images. (P)





- Social Network Privacy. Scan and fix your Facebook[™] and Twitter[™] privacy settings, to increase your privacy and to protect from data theft. (P)
- Wi-Fi Checker. Check Wi-Fi hotspots for security issues. Warns you when a Wi-Fi hotspot is unsecured by a certificate or password, which can open the connection to suspicious interference. (F, P)
- Data Usage. Helps users manage monthly data plan usage with Cellular, Roaming, and Wi-Fi monitors. (P)

The **Data Usage** widget in **Today View** reports how much data has been used or is left against your monthly cellular data limit.

- Device Access Status. Set a passcode to protect your Mobile Security settings. Sign into iCloud to check your two-factor authentication status. Check if your iOS System has been modified by unauthorized changes. (F, P)
- Lost Device Protection. Remotely locate a lost or stolen device on a Google map using GPS, Cell Towers, or Wi-Fi. Trigger an alarm on your device, even if it is in silent mode. (P)
- Settings. Configure Mobile Security to your preferred usage settings. (F, P)
- In-app Demos. Provides easy-to-understand inapp demos, to teach you about Web Guard and Wi-Fi Checker. (F, P)



Figure 2. Console (Scrolled Up)

Chapter 1: Introducing Trend Micro[™] Mobile Security for iOS

This chapter introduces you to **Trend Micro™ Mobile Security for iOS v9.0.** The topics discussed in this chapter include:

- Key Features
- System Requirements
- Incompatible Software
- Internet | 3-G-4G Connection
- Recommended Environment
- Target Market
- Availability
- Contacting Trend Micro

Key Features

All features of Trend Micro Mobile Security for iOS are available during the Trial. When the Trial has expired, you can use it for Free, but you must buy a subscription (Paid) to enable the full feature set. (**Red** = updated or new)

Table 1. Trend Micro Mobile Security v9.0 for iOS

iOS Security Features	Free	Paid
Security Console – Refreshed UI provides easier access to key functions.	√	✓
Secure QR Code Scanner – Scan QR Codes safely; blocks malicious apps and URLs.	√	✓
Device Scan – Scans devices for all potential security issues that need fixing.	✓	✓
Security Report – Provides comprehensive security report over the span of 7, 14, or 30 days, to show how Mobile Security protects you.	✓	~
Features – Comprehensive Features panel provides details on all the functions in Mobile Security.	√	~
Web Guard – Provides Firewall (DNS Settings) and smart VPN to filter unwanted websites, ads, and trackers. Provides Parental Controls with predefined and custom settings.		~

iOS Security Features	Free	Paid
SafeSurfing – Built-in secure browser uses the Trend Micro [™] Smart Protection Network [™] to block malicious websites.		
 Open Browser at Startup displays SafeSurfing browser when you open Mobile Security. 		
• Do Not Track helps prevent websites from collecting information about you.		
 Privacy Tab ensures the SafeSurfing browser will not remember the websites you visit or your search history. 		✓
 Reading Mode removes all distractions except the text, for distraction-free article reading. 		
Bookmark Folders let you organize your bookmarks by folders.		
 Customize Launch Page so you can determine which bookmarks display in the Launch page. 		
• Copy / Paste iOS Widget in Today View lets you check suspicious URLs.		
Fraud Buster – Protects you against phishing scams through email, instant messages, and images.		1
Social Network Privacy - Scan your Facebook and Twitter privacy settings easily; recommends enhancements and help you make the changes.		✓
Wi- Fi Checker – Blocks unsecured or dangerous mobile Wi-Fi hotspots. Enables hybrid VPN for protection.	✓	✓
Data Usage - Data Usage monitor helps you manage data plan usage and costs for Cellular, Roaming, and Wi-Fi. iOS Widget lets you see your Data Usage in the Today View.		~
Device Access Status – Set a passcode to protect your Mobile Security settings. Sign into iCloud to check your two-factor authentication status. Check if your iOS System has been modified by unauthorized changes.	~	1
Lost Device Protection: Remote Locate / Alarm - Helps you find your devices on a Google map using GPS, cell towers, or Wi-Fi. Enables you to trigger an alarm on your device – even if it is in silent mode.		✓
Settings – Configure Mobile Security to your preferred usage settings.	✓	✓
Online Technical Support - Support provided via online forums, knowledgebase, and email.		1
In-App Demos - Provides in-app demos showing you how specific features of Mobile Security work. (Note: these demos are subject to change.)	✓	✓

Table 2. Mobile Security v9.0 for iOS - System Requirements

Requirements	Description
Operating System	iOS 11.0 or later. 64-bit device required for latest versions.

Incompatible Software

To identify software that you should remove from the device before installing Trend Micro Mobile Security, please refer to the following Web site:

http://esupport.trendmicro.com/support/consumer/consumerhome.do?locale=en_US

Internet | 3G-4G Connection

Trend Micro Mobile Security for iOS uses a Wi-Fi Internet or 3G-4G connection for activating the program online, checking the expiration date, downloading updates, sending Trend Micro URL/web queries and logs to the portal, logging into the management portal, and browsing knowledge-based pages on the Trend Micro Web site.

3G-4G data connections fees are usually charged on a monthly basis, using a fixed allocation with an upper limit. If you exceed this limit, you will be charged additional fees for the amount of time connected or for the amount of data downloaded. Testers are therefore encouraged to use a Wi-Fi router-based connection to the Internet whenever possible.

Recommended Environment

This Product Guide assumes that you are using Trend Micro Mobile Security in conjunction with a PC, Mac, or tablet, so you can log in to the Trend Micro Mobile Security Portal easily at http://www.trendmicro.com/LostDevice and review your Lost Device Protection settings and execute certain actions.

Target Market

Trend Micro Mobile Security is targeted to mobile users who wish to secure their iPhones and iPads from malicious applications, web threats to them and their family, unwanted calls and messages, and device loss. (Also available for Android.)

Availability

v9.0.1127, October 30, 2020 - App Store, iTunes

v1.0

Contacting Trend Micro

Trend Micro Incorporated 225 E. John Carpenter Freeway, Suite 1500 Irving, Texas 75062 U.S.A. Phone: +1 (817) 569-8900 Toll-free: (888) 762-8763 www.trendmicro.com

Consumer Support Line

(800) 864-6027 - Monday - Friday, 5:00AM - 8:00PM Pacific

Email and Chat Support

Paid users of Mobile Security may obtain free email, chat, and community forum support. For more information, contact eSupport at: <u>https://helpcenter.trendmicro.com/en-us/product-support/mobile-security-for-ios/</u>.

Premium Services

Trend Micro offers Premium Services for a wide variety of technical issues including installation, virus and spyware removal, PC Tune-ups, and more. For more information, visit https://www.trendmicro.com/en_us/forHome/products/premium-services.html#premium-services.html#premium-service-bundle-tm-anchor.

Chapter 2: Getting Started with Trend Micro™ Mobile Security for iOS

This chapter gets you started with **Trend Micro™ Mobile Security for iOS**. Topics discussed in this chapter include:

- Downloading and Installing Trend Micro Mobile Security
- Note: Trend Micro Mobile Security is also included with Trend Micro Maximum Security. To download the software, users can simply launch the Trend Micro Security Console. A "Protect Another Device" link to the Mobile Security installer is available in the Console.

Download and Install Trend Micro[™] Mobile Security

To download and install Trend Micro Mobile Security:

- Tap the App Store icon on your iOS device to load it. The App Store screen appears.
- Tap the Search icon at the bottom to load the search field. The Search field appears and your iOS keyboard pops up.
- Type Trend Micro Mobile Security in the search field and when the Trend Micro page appears, scroll down to Trend Micro Mobile Security in the list and tap the listing. The Trend Micro install page appears.

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fonts			a s c	f g h	j	k I
			☆ z x	c v b	n	m 🗷
	9 📚 🖄	Q	123	space		Search

Figure 3. App Store

Figure 4. Search App Store

- 4. Tap the **Download/Install** icon. Trend Micro Mobile Security downloads and installs.
- 5. When installation is complete, tap **Open**.





Figure 5. Trend Micro



12:01 PM

Q Trend micro mobile secur... (2) Cancel

No SIM 🗢



12:01 PI

Figure 6. Open

- 6. A popup appears, saying "Mobile Security" Would Like to Send You Notifications.
- Tap Allow if you want to allow them. The Privacy and Personal Data Collection Disclosure appears.
- 8. Read the Privacy and Personal Data Collection Disclosure. If you agree with it, check it and click Accept and Continue.
- 9. Click through the demo screens.



Figure 7. Notifications

Divacy and Personal Data Collection Disclosure

I agree to share user usage data to help improve this app

Figure 8. Privacy and Personal Data Collection Disclosure

- 10. The Welcome screen with License Agreement appears.
- 11. Tap the link to the Trend Micro License Agreement to read it. If you accept the terms of the agreement, tap Accept and Continue. The Mobile Security Console appears with a popup.
- 12. Typically, you're provided with **Buy/Activate** options for **Trend Micro Mobile Security.**
- 13. You can also Sign In to a current Trend Micro Account, or Create an Account.
- Proceed with your chosen options and the Trend Micro Mobile Security Console displays, with Demo screens to help you explore its features.
- 15. Additional multi-part **Demo** screens at the bottom of the **Console** can be selected to show you more details for using that feature.
- 16. Tap Next to go through the Demo screens; or select a Demo Panel at the bottom to explore a Selected Feature; or tap No Thanks to finish the additional Demos.
- 17. One you're done, the Trend Micro Mobile Security Console is ready to explore, use, and configure. See Chapter 3 to explore Trend Micro Mobile Security Console.



12:02 PM

Welcome

App Store 🗢



By installing this app, you accept the terms of the

Figure 9. License Agreement



Figure 11. Mobile Security Console

Figure 12. Feeling Curious?



Figure 10. Sign In or Create Account



Chapter 3: Exploring Trend Micro[™] Mobile Security for iOS

This chapter provides an overview of Trend Micro Mobile Security for iOS. Topics discussed in this chapter include:

- Overview of the Mobile Security Console
- Secure QR Code Scanner
- Device Scanner
- Security Report
- Web Guard
- Safe Surfing
- Fraud Buster
- Social Network Privacy
- Wi-Fi Checker
- Data Usage
- Device Access Status
- Lost Device Protection
- Settings
- Demos: Web Guard and Wi-Fi Checker
- Transferring Licenses Between Devices
- Mobile Security on your iPod or iPad

Overview of the Mobile Security Console

To launch the Mobile Security Console:

- Tap the Trend Micro Mobile Security icon on your device to load the Console.
- 2. Tap the Secure QR Code Scanner icon in the upper right-hand corner to scan a QR Code.
- Tap the Scan button to scan your device for security issues; or Things to fix for the scan results.
- Tap the Security Report bar icon to get a security report for 7, 14, or 30 days.
- 5. Tap **Features** to get a list of helpful tips on using the features.
- Tap Web Guard to activate the smart VPN, Filter Websites and set Parental Controls.
- Tap SafeSurfing to launch the SafeSurfing browser to safely surf the Web.
- Tap Fraud Buster to avoid scams shared through instant messages and images.
- Tap Social Network Privacy to check your privacy settings on Facebook™ and Twitter™.

- 10. Tap **Wi-Fi Checker** to check Wi-Fi hotspots for no password protection or signs of interference.
- 11. Tap **Data Usage** to set up and track your data usage per billing cycle.
- 12. Tap **Device Access Status** to review if a Passcode is set, Two-Factor Authentication, and iOS system modifications.
- Tap Lost Device Protection to turn on the ability to locate your lost device or trigger an alarm.
- 14. Tap **Settings** to configure core settings.
- 15. Tap the Demos to See How Mobile Security Protects You.
- Tap Renew/Activate to renew or activate your subscription. Otherwise the indicator shows Activated.
- Tap Try More Apps to go to the Apple App Store to try more Trend Micro Apps.



Try More Apps

Figure 13. Console – Scrolled Down

Activated



Secure QR Code Scanner

Trend Micro Mobile Security provides a Secure QR Code Scanner that protects you from malicious URLs and apps when scanning QR Codes.

To use Secure QR Code Scanner:

- 1. Tap the Secure QR Code Scanner icon in the upper righthand corner of the Console. A popup appears, asking you to allow Mobile Security to Access the Camera.
- 2. Click OK. The Secure **QR Code Scanner** appears.
- No SIM 🗢 1:41 PM No SIM 2 1:16 PM Mobile Security Secure QR Code Scanner D'ill 1 SCAN Welcome to Secure QR Code Scanner 6 Things to fix > "Mobile Security" Would Like G Features to Access the Camera Learn how Mobile Security protects you This allows the app to scan QR codes 💮 Web Guard Don't Allow Blocks malicious and unwanted websites to protect you while browsing online. SafeSurfing Built-in secure browser to protect you from website threats. Fraud Buster Avoid scams shared through instant messages and images. Try More Apps Activated

Figure 15. Secure QR Code Scanner Icon

- Place the QR Code 3. within the frame to scan. The code is scanned securely and the URL/app appears; e.g., Trend Micro Mobile Security on the App Store.
- 4. If the QR Code is dangerous, you'll be blocked from going to the URL or app.



Figure 17. Secure QR Code Scanner



Figure 16. Allow Access to

the Camera

OK

Figure 18. QR Code Resolved

9

Ú

-



Device Scan

The Device Scan scans your device for security issues and vulnerabilities—things you need to fix to ensure your device is fully protected viruses, malware, and other threats.

To scan your device:

 Tap the large Scan button to conduct a device scan. The scan begins and Trend Micro Mobile Security checks for things to fix.

> As it goes through each function in turn, (e.g., **Content Shield**, **SafeSurfing**, **Social Network Privacy**, etc., the wheel above the scan shows the progress of the scan.)

- When the scan is complete, it shows x Things to Fix.
- 3. Follow the instructions shown in the Secure, Privacy, and Insight Tabs, scroll down the pages, and use any buttons shown to address that item, such as Web Guard, Lost Device Protection, Two-Factor Authentication, etc.

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Web Guard Blocks malicious and protect you while bro	l unwanted web wsing online.	osites to	S	Scanning 31%	
Built-in secure brows website threats.	er to protect yo	u from		Checking Camera Roll Scan 1 thing to fix	
Fraud Buster Avoid scams shared and images.	through instant	messages			

Figure 19. Device Scan Button



Figure 20. Device Scan in Progress



Figure 21. Device Scan Results (1) Figure 22. Device Scan Results (2)

Security Report

Trend Micro Mobile Security provides a **Security Report**, giving you a **Protection Summary** for the various kinds of protections used during the last 7, 14, or 30 days.

To view the Security Report:

 Tap the Security Report icon to the right of the Scan wheel. The Security Report appears, with the Protection Summary at the top, showing activity bars over a given timespan.

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	SCAN	đh
	6 Things to fi Features .earn how Mobile Security prote	x ≻ ects you
Ø V	Neb Guard Blocks malicious and unwanted protect you while browsing onlin	websites to e.
	SafeSurfing Built-in secure browser to protect vebsite threats.	st you from
	Fraud Buster	
	Avoid scams shared through inst ind images.	tant messages



Figure 23. Security Report Icon

Figure 24. Security Report

VPN

🖬 T-Mobile Wi-Fi 🗢 2:34 PM

- Tap the Timespan drop-down menu, to set the Protection Summary for the Last 7, 14, or 30 days.
- In this example, tap Web Guard browsing activities, to display the number of websites scanned by Web Guard, along with the number of malicious websites blocked.

It T-Mobile Wi-Fi Case 2:34 PM Case 4 Case							
Security Report Protection Summary Last 14 days : Last 7 days Last 14 days : Last 7 days Last 14 days : Last 30 days Last 30 days 16 18 20 22 24 26 28 Web Guard browsing activities 244 websites scanned 4 fisks fisks SafeSurfing browsing activities 1 <th>II T-I</th> <th>Mobile Wi-Fi 🕈</th> <th>२ 2</th> <th>2:34 PM</th> <th></th> <th></th> <th>VPN</th>	II T-I	Mobile Wi-Fi 🕈	२ 2	2:34 PM			VPN
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Figure 25. Protection Summary > Last 14 Days Figure 26. Web Guard Browsing Activities

- In this example, tap Safe Surfing browsing activities, to display the number of websites scanned by SafeSurfing, along with the number of malicious websites blocked.
- Tap Wi-Fi network connections, to view the number of connections scanned by Wi-Fi Checker. (In this example, none are shown.)

tap	III T-Mabile WI-FI 2:34 PM CO	III T-Mobile Wi-Fi ♥ 2:40 PM
ties,	1 websites scanned by SafeSurfing	0 connections scanned by Wi-Fi Checker
sites	·····	No activities found
ng r of tes ork er of Fi sare	UNDERSTAND	16 18 20 22 24 28 28 Aug
	Figure 27. Safe Surfing	Figure 28. Wi-Fi Network

Figure 27. Safe Surfing Browsing Activities Figure 28. Wi-Fi Network Connections

Web Guard

Web Guard uses a hybrid (client-cloud) VPN to protect users from malicious websites, ad trackers, and inappropriate content when using **SafeSurfing**, Mobile Security's own browser; another preferred browser, such as **Safari** or **Chrome**; or an app that uses its own internal browser. When protecting kids from inappropriate or unwanted content, parents have complete control over what data their kids can see.

See the VPN Settings section below for setup.

VPN Settings

To turn on the VPN:

- Tap the Web Guard panel in the Console. The VPN Off dial appears.
- A popup indicates Web Guard needs permissions before you can use this feature. Tap the popup at the top to start the approval for permissions.





- 3. A popup dialog appears, indicating "Mobile Security" Would Like to Add VPN Configurations.
- 4. Tap Allow. Enter your device's password or use Touch ID to Add VPN Configurations.
- 5. The VPN turns On.



Figure 31. Add VPN Configurations

Figure 30. VPN Off



Figure 32. Enter Password or use Touch ID

- Note the demo popup that remains. We'll show this later, so tap the X on the upper right of the popup to close it.
- Tap VPN Settings to configure the settings. The VPN Settings screen appears, with two options.

RECOMMENDED VPN SETTINGS

- 8. Trend Micro Web Safe is pre-selected to allow ads and tracking, while blocking unwanted websites.
- 9. Trend Micro Parental Controls can be selected to protection your children.
- 10. Tap the Trend Micro Parental Controls panel to set the Parental Controls settings. The Set Parent Key screen appears.
- Type a 4-digit key to secure Parental Controls, then confirm it.
- 12. The Parental Controls Settings screen appears for you to configure it. (See below.)

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	VPN On	
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VPN Se	OFF ON Web Guard pro	tects you >
VPN Se Blocked	OFF ON Web Guard pro	tects you >

Figure 33. VPN On

🖬 T-Mobile Wi-Fi 🗢 1:17 PM



Figure 34. VPN Settings

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T-Mobile Wi-Fi 😤



1:17 PM

10N

Figure 35. Set up a 4-digit key

Figure 36. Confirm Your Key

Trend Micro Parental Controls

To use Parental Controls:

- 1. Select a pre-defined age group, **Teen**, Pre-teen, or Child; or select Custom to pick the settings you prefer.
- 2. Tap each category you wish to modify, select the subcategories you wish to add, then tap **OK** to save your changes:

-Adult or Sexual

-Communications or

-Controversial

Media.

🖬 T-Mobile Wi-Fi 🗢 3:14 PM	VPN	📲 T-Mobile Wi-Fi 🗢	3:14 PM
< Parental Controls		< Pare	ental Controls
SELECT AN AGE		SELECT AN AGE	
✓ Teen		✓ Teen	
Pre-teen		Pre-teen	
Child		Child	
Custom		Custom	
TEEN		Adu	ult or Sexual
Adult or Sexual Erotic / Mature; Nudity; Pornogra	phy;	🖌 Erotic / Mat	ure
Communications or Media Proxy Avoidance and Anonymizer	rs;	Intimate Ap	parel / Swimsuit
Controversial Criminal / Questionable; Illegal Di	> rugs; Viol	Nudity	
Shopping and Entertainme Alcohol / Tobacco; Gambling;	ent >	Sex Educati	on
Ad & Tracker Block		Cancel	O
Ad 0. Trankar Dinak stans wahaitas from	a collection		

Figure 37. Teen

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Pre-teen				
Child				
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Email				
Proxy Av	oidance	and Anony	mizers	
Malware	Accomp	lice		
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Figure 38. Adult or Sexual

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✓ Teen	
Pre-teen	
Child	
Custom	
Controversia	ļ
Abortion	
Criminal / Questionable	
Cult / Occult	
✓ Illegal Drugs	
Tasteless	
Cancel	ОК

Figure 39. Communications or Media

Figure 40. Controversial

-Shopping and Entertainment

- Toggle the Ad & Tracker Block to On to protect you from ad or to stop websites from collecting information about you.
- Tap the back-arrow in the top menu to return to the Web Guard screen.
- 5. When Parental Controls is on, an Identity icon appears near the On pointer of the VPN dial, indicating Parental Controls is active.

uil T-Mobile Wi-Fi 🗢 3:14 PM 💷
Parental Controls
SELECT AN AGE
✓ Teen
Pre-teen
Child
Custom
Channing and Entertainment
Shopping and Entertainment
Alcohol / Tobacco
Alcohol / Tobacco Auctions
Alcohol / Tobacco Auctions Gambling
Alcohol / Tobacco Auctions Gambling Games
Alcohol / Tobacco Auctions Gambling Games Shopping

Figure 41. Shopping and Entertainment



Figure 43. Parental Controls is Active



Figure 42. Ad & Tracker Blocker

Test the filters:

- 1. To test the filters, go to your chosen browser; e.g., Safari, and type a website prohibited by the filter.
- 2. The Parental Controls filter will block the website, providing a Website **Blocked: Off Limits** notification, as well as an Off Limits webpage.
- 3. Dangerous websites will also be blocked.



Figure 45. Dangerous Page

Blocked Websites | Approved Websites

To edit Blocked | Approved Websites:

- 1. Back in the main screen, tap the **Blocked Websites** panel to get a list of all websites the user has attempted to access.
- 2. Provide your Parent Key.
- 3. View the Blocked Websites, or tap Edit, the Checkbox, then Remove to remove the website(s).

No SIM 🗢 🐨	2:08 PM		•	∎III T-Mo	oile
<	Web Guard	(?)		
	VPN On				
	(⊘)				
VPN Setting	FF ON		>		
Blocked We	bsites		>		
Approved V	/ebsites	0	>	_	_
Report a Su	spicious Website		>		1
				G	4
	Reset Parent Key			PC	7 2 R S
A Trend Micro Acc	ount is required to manage	the Parent H	Key.		



Figure 46. Blocked Websites

Figure 47. Provide your **Parent Key**

- 4. Alternately, tap **Add** Selected to Approved Websites to add it to the Approved Websites list.
- 5. Note that you can manually add a website to the **Approved Websites** list by tapping Add Website.
- 6. As before, to delete a website, tap Edit, select the Approved Website(s), then tap Delete and the Remove popup to delete the website(s) from the Approved Websites list.



Remove Blocked Websites

Report a Suspicious Website

To report a Suspicious Website:

1.	Back in the main Web Guard screen, tap	No SIM 🗢 🖽 2:08 PM 🔹 🔍	No SIM 🗢 1:40 PM Report a Suspicious Website
	Report a Suspicious Website	VPN On	If you have noticed a website that the app should have blocked, share its address below.
2.	Type the address of the website, e.g.,		Type the address. www.example.com
	www.example.com, and tap Send .	VPN Settings	To check the rating of this website later, visit the <u>Site</u> <u>Safety_Center</u> .
3.	To check the rating of	Blocked Websites	
	this website later, visit	Approved Websites 0 >	
	the Site Safety Center.	Report a Suspicious Website	
		Reset Parent Key	Send
		A Trend Micro Account is required to manage the Parent Key.	
		Figure 50. Report a Suspicious Website	Figure 51. Type the Address of the Website

VPN

VPN

Cancel

Reset Parent Key

To reset the Parent Key:

- 1. Back in the main Web Guard screen, tap Reset Parent Key. A popup appears, to sign into your Trend Micro Account, so you can reset the Parent Key.
- 2. Enter your ID and Password and tap OK.

- 3. Another screen appears, indicating the Parent Key was reset and your old key was removed.
- 4. Type a new one, then confirm it. Your new Parent Key is now active.





1:51 PM

📶 T-Mobile Wi-Fi 🗢

Figure 52. Reset Parent Key







Figure 54. Type New Parent Figure 55. Confirm Your Key Key

Figure 53. Sign Into Trend **Micro Account**

Set Parent Key

📶 T-Mobile Wi-Fi 🗢 🛛 11:54 AM

Safe Surfing

To ensure Safe Surfing:

- 1. Tap the **SafeSurfing** panel to open the SafeSurfing browser. The browser appears.
- 2. In the location field, enter the URL of a website you wish to browse and tap **Go**.

In this example, we use a dangerous page from the Malware Domain List.

- 3. Because this site is malicious, SafeSurfing blocks it to protect you.
- 4. If you still want to visit this website despite the risk, tap Still want to open this page, despite the risk? (This is not recommended.)
- 5. Close the dangerous page by tapping the Website History icon in the lower right-hand corner of the SafeSurfing browser. Websites recently searched or visited display on the page.
- 6. Tap the close X in the upper right-hand corner of the webpage(s) displayed, then tap **Done**. This returns you to the main SafeSurfing browsing page.





Figure 58. Dangerous Page

Figure 57. SafeSurfing



Figure 59. Website History

Û

VPN

00

v1.0

- Browse again to any 7. website; e.g., www.bing.com. The website opens.
- 8. If you wish to protect yourself from websites collecting information about you, tap the **Block** icon to the left of the location field. The Ad & Tracker Block screen appears, with the toggle turned off by default.
- 9. Enable Ad & Tracker Block by enabling the **Content Shield VPN** Settings for Trend Micro Total Safe or Parental Controls.
- 10. To browse websites without leaving a search or visit history, back in the main SafeSurfing browser window tap the Mask icon to open a New Private Tab.
- 11. Using the **Private Tab**, browse to any website. The **SafeSurfing** browser will not remember the websites you visit or your search history.
- 12. Use the Back and Forward Arrows to move between websites still open in memory.
- 13. Tap the **Star** to add websites to Favorites.
- 14. Tap the Up-Arrow/Share tool to share websites with your friends, using any of the options provided.



Figure 60. SafeSurfing **Browser - Webpage**



Figure 61. Ad & Tracker Blocker



New Private Tab

Figure 63. Private Tab

Fraud Buster

Use **Fraud Buster** to avoid scams shared through emails, instant messages and images. Using the **Camera Roll Scan**, you can analyze an image, typically a screenshot of an email or text you've received, by scanning it for URLs and if any are found, it runs a Web Threat Protection (WTP) check on it, to check if the website is malicious. It can also scan QR Codes for the same and the scan can be automated. You can also scan iMessages for scams and bad URLs, to simplify the checking process for messages.

To use the Fraud Buster Camera Roll Scan:

- Tap the Fraud Buster panel. A popup appears, informing you of Fraud Buster's data collection scope, which may include sender ID, text, and URLs, saved as hash values and deleted within 6 months.
- 2. If you accept, tap Accept.

No SIM	2:26 PM		🖬 T-Mobile Wi-Fi 🛠	🗟 1:59	PM VPN
Ø	MobileSecurity	::: ::: ::: ::: ::: :::	<	Fraud	Buster
٢	Fraud Buster Avoid scams shared through insi	tant messages	Camera Roll	Scan	iMessage Scan
	and images.		Camera Ro	oll Scan	
	Social Network Privacy Sign into your social media according for privacy concerns.	ounts to check	Select image them for links	s from you s to risky w	r Camera Roll to check ebsites.
	. ,		Data Collecti	ion	
	Wi-Fi Checker The current Wi-Fi connection is :	safe.	The Camera I images you s ID (phone nur URLs. Trend I	Roll Scan fe ubmit whic mber, emai Micro store	eature will collect the h may include sender il address), text, and es the hash value of
0	Data Usage 0 KB of cellular data used. Set up a plan to track your cellul	lar data usage.	safe contents as the data w messages are deleted within	s of image a rithout PII. " a stored in n 6 months	and message, as well These images and Amazon S3 and then s.
Q	Device Access Status Action required. Tap to see detai	ils.	Do Not A	ccept	Accept
X	Lost Device Protection Set up this feature to enhance ye	our protection.			
۲	Settings				
Activ	vated	Try More Apps			

Figure 64. Fraud Buster

Figure 65. Camera Roll Scan

- 3. A popup appears, indicating "Mobile Security" Would Like to Access Your Photos.
- 4. If you accept, tap **OK**. Now you'll see a popup instructing you to **Tap to check the safety of a website.**





Figure 66. Access Your Photos?

Figure 67. Check Links

- Tap the WWW Link Scanner icon and popup appears for you to copy and paste or type a website's address to check if it poses a risk.
- Tap Scan once you've entered the URL. Fraud Buster scans the URL and returns the result. In this case, the URL is Safe from security risks.



Figure 68. Link Scanner



Figure 69. Safe Result

- Now, say that you've received an email or message containing a link that you think is suspicious. You want to test it out before tapping it by using Fraud Buster.
- Take a screenshot of the email or message with the link showing by holding the **Top Side** button, clicking the **Home** button, and then releasing both on your iOS device. A screenshot will be taken and stored in your **Camera Roll.**
- 9. Now tap the **Camera Roll Scan** button.
- 10. The **Camera Roll** screen appears, with a list of your images and screenshots.
- 11. Tap the selection button for the most recent screenshot in the upper left-hand corner of the image. The image will show that it has been selected (1), then tap **Done**.
- 12. Fraud Buster's **Camera Roll Scan** scans the image for the URL and returns the result.



Figure 70. Screenshot the Suspicious Email



Figure 71. Tap Camera Roll

Scan

IT-Mobile WI-FI * 5:04 PM Cancel Camera Roll Done

1 / 3 Photo Selected

Figure 72. Camera Roll



Figure 73. Scanning the Screenshot

- If the link in the email is malicious, Fraud Buster indicates it; e.g., This image contains links to risky websites. You should delete the email or message.
- 14. You can automate this process if you wish. Refresh the screen by tapping the backarrow, then in the main screen of the **Console**, tap the Fraud Buster panel again.
- 15. Note the Automatic Scan settings link. Tap it to open the settings.
- 16. The Automatic Scan Settings screen appears.
- 17. Tap Automatically scan new screenshots to toggle the feature on.
- If Web Guard is not already enabled, a popup appears for you to enable it.
- 19. Tap **OK** and Web **Guard** is enabled.



<	Fraud	Buster	
Camera Ro	oll Scan	iMessage	e Scan
	1		
	(2		
	CAMER	A ROLL AN	
	-		
Find links to s	cams hidden	in QR codes or a	any image
Find links to s containing tex	cams hidden t.	in QR codes or a	any image
Automatic sc	an settings	1	

Figure 74. Risky Links in Email



Figure 76. Automatic Scan Settings

Figure 75. Automatic Scan Settings Link

III T-Mol	bile Wi-Fi 🗢	5:32 PM	
<	Automati	c scan settings	
Enablii risks w Roll.	ng this feature m /henever you add	akes Fraud Buster d an image to your	check for Camera
To get Guard	this protection, first.	you must activate V	Veb
Auton	natically scan r	ew screenshots	\bigcirc
<u>Learn</u>	Enable You must activ Fraud Buster ca	e Web Guard ate this feature so th an notice and scan n images.	nat ew
	Cancel	ОК	

Figure 77. Enable Web Guard Popup

- 20. Now take a screenshot of the suspicious email, with the link showing as before. A notice automatically appears at the top of your phone, asking **Do you want to scan the new image you just saved?**
- 21. Tap the popup to scan the image. The image is scanned as before and returns the result.

- If the image contains links to risky websites, Fraud Buster's Camera Roll Scan will let you know.
- 23. If the image contains links to risky websites, you should delete the email or message.

To enable iMessage Scan:

1. Tap the **iMessage Scan** tab in the **Fraud Buster** screen. An instruction screen appears, with two steps to enable the protection.





8 MOBILE SECURITY

From:

To:

Do you want to scan the new image you just saved?

Figure 78. Screenshot the Email





Figure 79. Do you want to

Learn more

Figure 80. Image Contains Figure 80. Image Contains

Figure 81. iMessage Scan

<

- 2. Tap Enable SMS Filtering and read the instructions shown.
- 3. When you're done, tap **Open Settings.**



Figure 82. Get Started Demo

- Tap Messages. 4.
- Tap Unknown & Spam. 5.

Mobil	e Security 🗢 11:1:	2 AM	VPN
	Sett	ings	
	Messages		>
	FaceTime		>
6	Maps		>
(+)	Compass		>
0	Safari		>
N	News		>
-ur	Stocks		>
5	Music		>
¢ tv	TV		>
	Photos		>
	Camera		>
	Books		>
P	Podcasts		>

Figure 84. Messages

Figure 83. Get Started **Demo Scrolled Down** Mobile Security 🗢 11:13 AM VPN Settings Messages Character Count Blocked MESSAGE HISTORY Forever > Keep Messages MESSAGE FILTERING Unknown & Spam AUDIO MESSAGES After 2 Minutes > Expire Raise to Listen Raise to Listen allows you to quickly listen and reply to incoming audio messages by raising the phone to your ear. Low Quality Image Mode When this is on, images sent will be lower quality.

Figure 85. Unknown & Spam

No SIM 🗢 🕬 🖗

٢

11:08 AM

Enable SMS Filtering

Open Settings

Unknown & Spam

Read the instructions below, and then tap this button:

Turn on Mobile Security under SMS FILTERING

Mobile Security

Confirm That SMS Filtering Works Open the Messages app and look for the SMS Junk tab

Messages

- Toggle on Filter Unknown Senders and Mobile Security to enable Fraud Buster's iMessage Scan.
- 7. A popup appears, asking if you wish to Enable Mobile Security SMS Spam Filter?

Read the popup carefully. Enabling the feature allows your device to send various content to Trend Micro.

- If you agree to the conditions, tap Enable.
 SMS Spam Filtering is enabled.
- Back in the setup page, tap Enable SMS Reporting. The demo screen appears.
- 10. Read the instructions for enabling SMS Reporting.

No SIM 🗢 🖙	11:38 AM		No
Messages	Unknown & Spam		<
IMERCACE EILT	EDINO		
IMESSAGE FILT	ERING		10
Filter Unkno	wn Senders	\bigcirc	F
Turn off notifica not in your cont	ations for iMessages from per acts and sort them into a se	ople who are parate list.	n
SMS FILTERING			S
Mobile Secu	rity	\bigcirc	N
Select a filter to messages and r About SMS Filte	t turn off notifications for SM sort them into a separate list. ring and Privacy	S spam	STA

Figure 86. Mobile Security

Messages Unknown & Spam MESSAGE FILTERING Image: Comparison of the state of the

11:37 AM

SIM 🗢 🕬

Figure 87. Enable Mobile Security SMS Spam Filter?

. II 🕆 🔳



Carbona Sector Secto

Figure 88. Enable SMS Reporting

Figure 89. Enable SMS Reporting (Demo 1)

- 11. When you're finished reading the instructions to Enable SMS Reporting, tap Open Settings.
- 12. Back-arrow and locate the Phone in Settings, then tap it.



Figure 90. Enable SMS Reporting (Demo 2)

- 13. Locate SMS/Call Reporting and tap it.
- 14. Tap Mobile Security in the SMS/Call Reporting screen.

11:30 Mobile Security		•
< Settings	Phone	
My Number	+1 (707) 690-7142	>
CALLS		
Wi-Fi Calling	On	>
Calls on Other Devic	es On	>
Respond with Text		>
Call Forwarding		>
Call Waiting		>
Show My Caller ID		>
Silence Unknown Ca	llers Off	>
Blocked Contacts		>
SMS/Call Reporting		>
		_
Change Voicemail Pa	assword	
Dial Assist)
Dial assist automatically o or local prefix when dialin	letermines the correct internations g.	al

Figure 92. SMS/Call Reporting



Reporting Settings

Figure 91. Access Phone

Settings 11:30

SMS/CALL REPORTING EXTENSIONS Mobile Security

About SMS/Call Reporting Ex SMS/Call Reporting exten choose to report selected es to third-party d

< Phone

None

SMS/Call Reporting

If you use a third-party provider's SMS/Call Reporting extension, you are subject to the app provider's terms, privacy policy, and practices. We encourage you to learn about the terms, privacy policies, and practices of those third about the terms and the second s

You may choose to disable a SMS/Call Reporting extension a any time by going to Settings > Phone > SMS/Call Reporting and selecting None in the list.

. II 🗢 🔳

Settings

- 15. A popup appears, asking if you want to Enable SMS/Call Reporting extension Mobile Security?
- 16. Tap Enable to enable SMS/Call Reporting by Mobile Security.
- 17. Mobile Security SMS/Call Reporting is now enabled.
- Now when you receive an iMessage that contains a suspicious link, Fraud Buster will give you a preview.

SMS/CALL	REPORTING EXTENSIONS	
MODIle 3	security	
None		\checkmark
About SM	S/Call Reporting Extensions	
SMS/Cal choose t message you repo- call, sucl receive a receive a message institutio that may if you us extensio privacy p about th parties. You may any time and sele	Enable SMS/Call Repo extension Mobile Sec. Enabling this SMS/Call Repo allows your device to send developer of this app inform about your calls and text me you choose to report. He devel receive information about th source the sender of the sender calls that your peort, the devel receive information about th content, and sender inform These messages may incl institutions, as well as other p or sensitive information that m text messages.	rting to arity? sthat sthat sthat sthat states states states states states states states states states states states states states states states states r will states r will states r will rmation are call, are states states r will rmation are states states r other states states r other states states r other states states r other r othe
	Cancel Ena	able

11:30 Mobile Security		
Phone	SMS/Call Repo	orting
SMS/CALL RE	EPORTING EXTENSION	S
Mobile Sec	curity	~
None		
About SMS/C	all Reporting Extension	s
messages to you report, th call, such as received text receive all of	third-party developers, te developer will receive the caller's number and messages that you rep the text, content, and s	For received calls that a information about the I the time of the call. For ort, the developer will lender information. These
messages ma institutions, a that may be i	ay include verification c as well as other persona n text messages.	I or sensitive information
messages ma institutions, a that may be i If you use a th extension, yo privacy policy about the tem parties.	ay include verification c is well as other persona in text messages. hird-party provider's Sh u are subject to the app y, and practices. We en ms, privacy policies, an	MS/Call Reporting o provider's terms, courage you to learn d practices of those third

Figure 94. Enable SMS/Call Reporting Extension Mobile Security

- When you Tap to Load Preview, Mobile Security will scan it and tell you if it's malicious. If it is, a popup will appear saying Website Blocked.
- 20. If you tap the link, your browser will load, Mobile Security will repeat the warning, and the browser page will indicate that the website has been blocked.



Figure 96. Tap to Load

Preview

Figure 95. Mobile Security SMS/Call Reporting Enabled



Figure 97. Website Blocked

- 21. Please close this **Suspicious Page**, then delete the message.
- 22. Note too that Security Reports will now provide running reports on suspicious iMessages / SMS Spam received.

-	ILE SECURITY		now
Website Unwante http://ha	e Blocked ed Page: ackershomepage.c	:om/	
VVe	ebsite Blocked	by I rena Ivlicro	C
	Mobile S		
	Suspiciou	us Page	
	http://hackersho	mepage.com/	
This w or sho or frau	vebsite might transn ws signs of involver id.	nit malicious softwa ment in online scar	are ns

Figure 98. Suspicious Page > Website Blocked

Social Network Privacy

Trend Micro Mobile Security also provides **Social Network Privacy**, to scan and edit your Facebook[™] and Twitter[™] privacy settings.

Note: Parental Controls in Web Guard can disable this feature if a child is blocked from using Facebook or Twitter.

To Scan Facebook:

No SIM 🗢 🖙 2:26 PM •0000 T-Mobile 穼 4:48 PM 1. Tap the **Social Network** MobileSecurity ₽¦₽ ₽'Q < Social Network Privacy Privacy panel in the f Social Network Privacy main Console. The Sign into your social media ac for privacy concerns. counts to check **Social Network Privacy** 🔿 Wi-Fi Checker > Remove Privacy Risks t Wi-Fi connection is safe screen appears for you Ø Data Usage to sign into your 0 KB of cellular data used. Set up a plan to track your cellular data usage Remove Privacy Risks Facebook account to Check your Facebook privacy settings and know who can see what you share Device Access Status check your privacy Tap to see details settings. 🐹 Lost Device Protection 2. Tap Sign into Facebook. A screen Settings appears for you to sign Sign into Facebook in. See How Mobile Security Protects You to check your settings Trend Micro Privacy Promise Activated Try More Apps Figure 99. Social Network Figure 100. Sign Into

Privacy

37

Facebook

- 3. Enter the email address and password for your Facebook account and tap Log In.
- 4. Mobile Security scans Facebook for privacy concerns. When it's done checking, it presents you with the analysis.





- 5. Tap Improve Now, to fix all the privacy concerns at once; or tap the particular item panel. A window appears, showing the items that should be changed.
- 6. In this example, select Friends, then tap OK to make the change.





Figure 103. Improve Now

Dimprove your privacy, tap a concern below nd change the setting

Figure 104. Privacy Setting Editor

4:52 PM

Sign In Facebook

Remove Privacy Risks

Check your Facebook privacy settings and know who can se share 100

Sign into Facebook

to check your settings

Trend Micro Privacy Promise

Figure 102. Checking Your

f

- Mobile Security makes the change, telling you "Nice work! You don't have any privacy concerns."
- 8. Tap **Check Again** if you want to double-check your privacy settings, to make sure the changes have been made.

•0000 T-	-Mobile 🗢 3:20	РМ	
<	Social Netwo	ork Privacy	
	o you love this app? es / Not really	×	
	f	9	
	CHE AGA 0 Privacy 0	CK	



Figure 105. Nice Work!

To Scan Twitter:

- Back in the main Console, tap the Social Network Privacy Shield to the left, then tap then the Twitter icon in the menu to open the window to Sign into Twitter.
- Tap Sign into Twitter and a window appears for you to enter your phone, email, or username and password.
- Tap Log in to begin scanning your Twitter privacy settings.



- 4. Mobile Security checks the settings and returns the result.
- 5. As with Facebook, tap Improve Now, or tap the individual settings panel(s) to change the setting.



6. A popup appears to <

- show you the privacy settings that will be change. Tap Improve to change the settings.
- 7. Mobile Security improves the privacy settings and tells you "Nice Work! You don't have any privacy concerns."



Figure 108. Checking

Privacy

Figure 110. Improve All Concerns

Figure 109. Improve Now



Figure 111. Nice Work!

Wi-Fi Checker

To use Wi-Fi Checker:

- 1. Tap **Wi-Fi Checker** to check if the Wi-Fi network you're connected to is safe.
- Wi-Fi Checker scans the network to check for any signs of interference and if the Wi-Fi network is password-protected.



3. If it's safe, it returns the result **No Issue Found.**

- 4. If it's risky, it returns the result **X Issue Found.**
- 5. Tap Trust this Wi-Fl Network despite the risk to add it to the Approved List.





Figure 113. Scanning Wi-Fi



Figure 114. No Issue Found

Figure 115. 1 Issue Found

1:07

- 6. A popup appears to add it to the **Approved List**, or you may Cancel.
- Wi-Fi Checker adds it to the list, but notifies you of security risks. Tap the X to close the notification.
- Tap to Settings > Wi-Fi Checker > Approved List to edit it.

- 9. Tap **Edit** to begin the edit.
- 10. Select the Wi-Fi in the **Approved List** you wish to remove, then tap **Delete**.

Trust This Wi-Fi Network?	
PEETS will be added to your Approved List and yo will stop receiving notifications about this Wi-Fi network.	yu.
Trust Wi-Fi Network	
Cancel	

Wi-Fi Checker

Connected to PEETS



Figure 117. Wi-Fi Checker > Approved List

to Trend Micro Support



Figure 118. Edit Approved List Figure 119. Delete from Approved List

ul 🕆 🔳

Settings

2:25

WI-FI CHECKER

Approved List

DATA USAGE

Cellular Data

Roaming Data Wi-Fi Data

Notifications ABOUT & HELP About Help • Chat Support

> Collect and send log User ID:40fef7d8

Support Online Community Share with Friends Send Feedback Collect Logs

<

? 📀

- 11. A popup appears, asking if you wish to remove the Wi-Fi.
- 12. Tap **Remove** to remove it from the list.
- 13. Back in the main screen, tap the Wi-Fi Checker Shield to turn it off. The shield indicates **Protection Off.**





Figure 120. Remove Wi-Fi?

Figure 121. Protection Off

Data Usage

Trend Micro Mobile Security provides a Data Usage monitor to help you track your data usage against the Cellular and Roaming data plans you've chosen with your provider, as well as your Wi-Fi data usage. For greater accuracy, open Mobile Security before and after restarting your mobile device and keep it running in the background.

To use Data Usage:

1. In the main screen of the Console, tap Data Usage below the Features panel. The Data Usage instruction screen appears, advising you to set up a plan to track your cellular data usage.

> Note: A similar instruction screen also appears for Roaming and Wi-Fi data usages.



Figure 122. Data Usage

Figure 123. Set Up Cellular

Data Usage Plan

ep running in the

Set up a plan to tracl

cellular data usage

eater accuracy, open Security before and after ing this mobile device, and

- Tap the instruction screen to display the Data Usage > Cellular screen, then the circular Settings icon on the right to open Cellular Data Settings.
- 3. The Data Plan defaults to Undefined. Tap Data Plan to change this setting by first toggling the Unlimited toggle off. You're provided with a field to enter a Data Limitation.
- 4. Tap the **Data Limitation** field, then enter the data amount, and tap **Done**.



Figure 124. Data usage | Cellular

●●○○○ T-Mobile 🗢 3:28	PM
< Data	Plan
Unlimited Plan	\bigcirc
DATA LIMITATION	
Data limitation	
UNIT	
GB	~
MB	

Cellular Data

Use Mobile Security frequently to make sure it tracks data usage more precisely.

CelluLar Data Plan

Undefined >

Billing Cycle

ALERT SETTINGS

Alert

OPTIONAL SETTINGS

Adjust Current Usage

You can manually set the amount of data already used in this billing period.

Figure 125. Cellular Data

●●○○○ T-Mobile 중	S 3:29 PM	
<	Data Plan	
Unlimited F	Plan	\bigcirc
DATA LIMITATIO	л	
500		
UNIT		
00		Done
1	2 ABC	3 Def
4 _{GHI}	5 JKL	6 ^{MNO}
7 PQRS	8 TUV	9 wxyz
	0	≪

Figure 126. Data Limitation

Figure 127. Edit Data Limitation

- 5. Choose the Unit of measure (GB or MB).
- 6. Return to the main **Cellular Data settings** screen and tap Billing Cycle to set the cycle. The Billing Cycle screen appears.

●●○○○ T-Mobile 중 3:29 PM		•०००० T-Mobile 중 3:29 P	M D
< Data Plan		< Billing C	Cycle
Unlimited Plan	\bigcirc	Billing Cycle	Monthly
DATA LIMITATION		Start On	1st Day
500		You can find the billing cyc	le information on your
UNIT		cellular provider's bill.	
GB			
MB	~		
Figure 128. Unit of Measure		Figure 129. Billi	ng Cycle
•০০০০ T-Mobile 🗢 3:30 PM		•০০০০ T-Mobile 🗢 3:30 P	M D
< Billing Cycle		< Billing C	Sycle
Billing Cycle	Monthly	Billing Cycle	Monthly
		Start On	1st Day
Monthly			
Weekly Daily			
		1st D	ay
Start Op	1et Dev	2nd D 3rd D	ay
Start Un	ISL Dav		

- 7. Tap Billing Cycle to enter the billing cycle pick list, then scroll to the proper cycle. When done, tap Billing Cycle again to close the pick list.
- 8. Tap Start On to set the start date of the billing cycle; when the pick list appears, scroll to the day the billing cycle begins; then tap Start On again to close the setting

cle	Monthly	Billing Cycle	Monthly
		Start On	1st Day
Monthly Weekly Daily			
		1st	Day
		2nd	Day
	1st Day	4th	Day
the billing cycle infor der's bill.	mation on your	You can find the billing c cellular provider's bill.	ycle information on your

You can find cellular provi

Figure 130. Monthly, etc...

Figure 131. 1st Day

- 9. Back in the main Cellular Data settings screen, toggle Alert on. A popup appears for you to Turn On Alerts, saying "To track more accurate data usage and see alerts at the right time, open Mobile Security every few days and let it continue running in the background."
- Tap OK to close the dialog. The Alert toggle is turned on, and the First and Second Alerts appear, set by default to 80% and 100% of your data plan.
- 11. To adjust the Exceeding Plan Alerts, tap each respectively to change the percentage at which the alert will activate, then tap Done.
- If necessary, scroll down to Optional Settings to manually set the amount of data already used in this billing period by tapping Adjust Current Usage. An edit screen appears.





Figure 132. Turn On Alerts



1	2 ABC	3 Def
4 _{GHI}	5 JKL	6 ^{MNO}
7 PQRS	8 TUV	9 wxyz
	0	≪

Figure 134. Exceeding Plan Alert

Figure 133. Alert Defaults

••••• T-Mobile 🗢 3:30 PM		
Cellular Data	1	
Use Mobile Security frequently to tracks data usage more precisely CELLULAR DATA PLAN	make sure it	
Data Plan	500 MB	>
Billing Cycle		>
ALERT SETTINGS		
Alert		\sum
First Alert	80 %	>
Second Alert	100 %	>
OPTIONAL SETTINGS		
Adjust Current Usage		>
You can manually set the amount	of data alread	-hv

Figure 135. Optional Settings

v1.0

- Enter the amount you've already used in this billing period and tap Done; then adjust the Unit if needed.
- 14. Return to the main Data
 Usage screen. The Data
 Usage for Cellular data
 displays a graph of your
 settings, providing
 Predicted Data Usage
 and Days Left in Billing
 Cycle.
- 15. To adjust the **Roaming Data** settings, tap the **Roaming** tab in the main **Data Usage** screen.
- •०००० T-Mobile 중 3:32 PM < Adjust Current Usage 20 UNIT GB MB Done 2 ^{АВС} 3 1 DEF 5 JKL 6 ^{мNO} **4** _{GHI} 7 PORS 8 9 TUV WXYZ 0

Figure 136. Adjust Current

Roaming Data

Use Mobile Security frequently to make sure it tracks data usage more precisely.

Activating this setting will make your Roaming Data preferences align with the data plan, billing cycle, and alert settings under Cellular Data.

Figure 138. Roaming Data

500 MB >

80 % >

Match Cellular Data Settings

Usage

۲

•०००० T-Mobile 🗢 3:33 PM

ROAMING DATA PLAN

Billing Cycle

ALERT SETTINGS

Cocond Alort

Settings



Figure 137. Cellular Data Usage Console



Figure 139. Roaming Data Usage

<

- 16. Either manually adjust each setting to fit a separate Roaming data plan (e.g., 650 MBs), or toggle Match Cellular Data Settings on to match that group of settings.
- 17. Finally, adjust the Wi-Fi Data settings in the same way as the previous two, either manually or by matching the cellular data settings and billing cycle.
- 18. View a graphical report of usage for the Month and Year for Cellular Data, Roaming Data, or Wi-Fi Data, by tapping the respective tab.
- 19. Then tap the Graph icon in the upper left of the Data Usage screen. A graph of Usage History appears. For example, the Wi-Fi Usage History for the current Month or Year.

●●○○○ T-Mobile 훅 5:23 PM ●०००० T-Mobile 穼 3:33 PM ۲ Wi-Fi Data Data Usage Roaming Use Mobile Security frequently to make sure it tracks data usage more precisely. (III) Match Cellular Data Settings Activating this setting will make your Wi-Fi preferences align with the billing cycle setting under Cellular Data. 5 мв used WI-FI DATA PLAN Billing Cycle Data Plan : Unlimited Period : Jun 1 🕨 Jun 30

Figure 140. Match Cellular **Data Settings**



Figure 141. Wi-Fi Data Usage



Figure 142. Wi-Fi Usage Figure 143. Wi-Fi usage History | Month History | Year (to date)

v1.0

Device Access Status

Trend Micro Mobile Security automatically checks the access status of your device. **Device** Access Status monitors whether you have a **Passcode** on your device, the status of your Apple Two-Factor Authentication, and if your **iOS System** has been compromised by unauthorized modifications.

To check your Device Access Status:

- In the main Console window, tap Device Access Status. The Device Access Status screen appears, with a rating on the two items of your device status.
- In this example, a Passcode for the device has already been set and your Two-Factor Authentication status needs to be checked in iCloud.

15:	
NO SIM R WIE 2:26 PM	
Data Usage 0 KB of cellular data used. Set up a plan to track your	r cellular data usage.
Device Access Statu Action required. Tap to see	I S e details.
Set up this feature to enha	on nce your protection.
Settings	
See How Mobile Security Pr	rotects You
	° _ (
Web Guard	Fraud Buster
Activated	Try More Apps



🖬 T-Mobile Wi-Fi 🗢 3:13 PM

Two-Factor Authentication

Device Access Status

Good

<

Passcode A passcode was set.

Figure 144. Device AccessFigure 145. Device AccessStatus PanelStatus

No Service 🗢 IVPN

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4:40 PM

Device Access Status

Apple ID

Manage your Apple account

Remember me

Your account

for everything Apple.

A single Apple ID and password gives you

access to all Apple services.

Learn more about Apple ID>

Figure 146. Enter Apple ID

Forgot Apple ID or pas

•

a series and a

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- Tap Two-Factor Authentication to sign into iCloud to check your Two-Factor Authentication status. A screen appears to log into your Apple account.
- 4. Enter your **Apple ID** and **Password** and tap the right-hand arrow to log in. A popup appears, asking for you to allow the sign-in.

- Go to one of your other Apple devices, where the same screen will appear.
- On that second device, tap Allow to allow the login. Apple presents you with a six-digit Apple ID Verification Code on the second device.
- Back on the first device, enter the Verification Code into the Two-Factor Authentication screen.



Figure 148. Apple ID Verification Code



Figure 149. Enter Verification Code



Figure 147. Allow Sign-In

- You're automatically logged into your Apple Account and the Two-Factor Authentication verification is complete.
- 9. The Device Access Status gauge shows Excellent and your Two-Factor Authentication has been verified.



Your account for everything Apple. A single Apple ID and password gives you access to all Apple services. Learn more about Apple ID>

Figure 150. Logged In to Apple Account

🖬 T-Mobile Wi-Fi 🗢 3:19 PM VPN Mobile Security 0.0 45 KB of cellular data used. Set up a plan to track your cellular data usage. Device Access Status Excellent, no action required. & Lost Device Protection t up this fea ur protection Settings See How Mobile Security Protects You Learn about phishing scams an Guard protects you against the and see v Web Expires: Nov 8, 2019 Renew / Activate

Figure 152. Device Access Status: Excellent

Figure 151. Two-Factor Authentication Verified | Excellent Status

C Device Access Status

3:19 PM

Two-Factor Authentication

10. The main screen of the Console also shows Excellent, no action required. VPN

Lost Device Protection

To enable Lost Device Protection:

- Back in the main Console, tap Lost Device Protection. The Lost Device Protection screen appears, with instructions to turn on Location Services.
- 2. Tap **Turn It On Now** to turn on the services.
- 3. A popup appears, asking if you wish to Allow "Mobile Security" to access your location?

Only While Using the

Always Allow to allow

this function. A **Device Located** screen

displays, with a link to the **Lost Device**

Protection Portal.

5. Copy and email this link to your PC or Mac, so you can access the portal later if your device is lost or stolen.

Always Allow

Don't Allow

4. If you wish, tap

App





Figure 153. Main Console | Device Protection



Figure 155. Allow Even When Not Using App



Turn It On Now

Lost Device Protection

Device Located

1

Figure 154. Lost Device

●০০০০ T-Mobile 🗢 💯 10:31 AM

Protection

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Figure 156. Device Located

Lost Device Protection Portal

To access the Lost Device Protection Portal:

- Launch your browser on your Mac, PC, smart phone or tablet and type <u>http://www.trendmicro.</u> <u>com/LostDevice</u> into the search field, and hit Enter. The Lost Device Protection Portal webpage appears.
- Tap Find Now or Sign in to sign into your Trend Micro account. The Sign In page appears.
- 3. Enter the email address and password you used to create your **Trend Micro Account** and click **Sign in.**
- The Lost Device Protection Portal appears, with the location of your device shown on the Google map. Zoom the map for a closer view.
- Click Share to share the device's location with a trusted nearby friend.
- Click Alarm to sound a one-minute alarm on your misplaced device, even if it has been set to silent mode.
- 7. Click **Refresh** to refresh the Google map.

LostDeviceProtection	Get Help Sign In
Trend Micro Lost Device Protection Portal Meter Lawy bicate. Lost or wije a managemetik deke.	
Download Trend Micro Apps from:	
Andred IOS	

Figure 157. Lost Device Protection Portal Sign In

eProtection	Get Help
Sign In with your Trend Micro Account	
Remember me	
Sign h Forget your password?	

Figure 158. Sign In

Model Flore Prove were the data of the da	
Aug 12 DIT 1231 AM	
	Avenda Barbe
	holiver In Watmary's Rd
Do you want to rever an easy access to its to this path or your walks eases? Class bees	

Figure 159. Lost Device Protection Options

8. Click **Device Details** (below the device icon on the upper left of the portal) to view device details about your subscription.



Figure 160. Device Detail

To Access System Settings:

- Tap Settings at the bottom of the main Console to open Settings.
- 2. Scroll down to review the options in the Settings screen.

ACCOUNT & REGISTRATION

Trend Micro Account. Shows the account to which you're registered.

Expiration Date. Expiration date for your subscription

Activation Code. Shows the 20-digit activation code in use.

Renew / Activate. Renew now or use an Activation Code.

Transfer a subscription to this device. Lets you move an existing sub to this device. It removes it from the other device

Sign Out. Disconnect your Trend Micro account (needs password).

Restore Purchase. Manage your account and subscriptions.

WEB THREAT PROTECTION

Filtering Level. Set filtering level.

High. Blocks websites showing any signs of transmitting malicious software, including suspicious websites that may not actually cause problems.

Normal. Protects against malicious software, online fraud, and other threats, without aggressively blocking minor security risks.

Low. Only blocks sites confirmed as fraudulent or malicious.

Report a Suspicious Website. Provides a form to report a suspicious website.

SAFESURFING

Open Browser at Startup. Toggle to On and the SafeSurfing Browser will automatically open when you launch Mobile Security.

SOCIAL NETWORK PRIVACY

Facebook. Sign in or out of your Facebook Account.

Twitter. Sign in or out of your Twitter Account.



3:48

MobileSecurity

Social Network Privacy

Sign into your social media privacy concerns.

Figure 161. Settings

Expires: Mar 14, 2021

3:34		
<	Settings	
ACCOUNT & F	REGISTRATION	
Trend Micro	o Account	
Expires: Ma com.trendmicro.	ar 14, 2021 mobile.IOS.ITMMS	
Activation	Code	
Renew / Ad	ctivate	
Transfer a s	subscription to this dev e subscriptions under your account	vice
Sign Out Disconnect your	Trend Micro Account	
Restore purchase	1	
WEB THREAT	PROTECTION	
Filtering Le	vel	Normal >
Report a S	uspicious Website	>
SAFESURFING	à	
Open Brow	vser at Startup	
SOCIAL NETW	ORK PRIVACY	
Facebook		>
Twitter		>
WI-FI CHECKE	R	

Figure 162. Settings (1)

III LTE 📼

Try More App:

10

Wi-Fi CHECKER

Wi-Fi Checker. Toggle on to check Wi-Fi security.

Approved List. Tap to edit Wi-Fi Approved List.

DATA USAGE

Cellular Data. Set settings for cellular data monitoring.

Roaming Data. Set settings for roaming data monitoring.

Wi-Fi Data. Set settings for Wi-Fi data monitoring.

Notifications. Tap to set notifications:

>Notify me before my protection expires.

>Notify me about new surveys.

>Notify me about the security report every two weeks.

ABOUT & HELP

About. Provides version number.

Help. Takes you to Mobile Security for iOS Support

Chat Support. Takes you to the chat line.

Support Online Community. Start or join a conversation about Mobile Security for iOS.

Share with Friends. Share with friends on social media.

Send Feedback. Rate and review this app on App Store. Send feedback to the Trend Micro Community.

Collect Logs. Collect a log to assist with troubleshooting.

Help Improve This App. Toggle On/Off to share/not share usage data with Trend Micro.

3:57		
<	Settings	
WI-FI CHECKER		
Wi-Fi Checke	r	
Approved List		>
DATA USAGE		
Cellular Data		>
Roaming Data	a	>
Wi-Fi Data		>
Notifications		>
ABOUT & HELP		
About		>
Help		>
Chat Support		>
Support Onlin	e Community	>
Share with Fri	ends	>
Send Feedba	ck	>
Collect Logs Collect and send logs User ID:40fef7d8	s to Trend Micro Support	>
Help Improve	This App	
Share user usage	data with Trend Micro	

Figure 163. Settings (2)

Demos: See How Mobile Security Protects You

At the bottom of the Mobile Security Console, you'll find demos that help you to understand how Trend Micro Mobile Security protects you. Simply tap the leading image to see a multistage demo on the security feature. The current release includes demos for **Web Guard**, **Fraud Buster**, **Wi-Fi Checker**, and **Social Network Privacy**. We've selected the **Web Guard** and **Wi-Fi Checker** demos for presentation. You should explore all the demos.

Note: In-app demos are subject to changes or additions.

Web Guard Demo

To view the Web Guard demo:

- Tap the Web Guard demo image at the bottom of your Console. The first page of the demo appears.
- 2. Tap **Test Web Guard** to see how it protects you.



Figure 164. See How Mobile Security Protects You with Web Guard

Figure 165. Test Web Guard



Figure 166. Dangerous Page

2:07 PM

No SIM 🗢 🖙

Wi-Fi Checker Demo

To view the Wi-Fi Checker demo:

- At the bottom of the Mobile Security Console, swipe the demo image to the left. The Wi-Fi Checker demo appears.
- Tap the demo image. A screen appears, to Experience Wi-Fi Checker. It describes the dangers of unencrypted Wi-Fi and what Wi-Fi Checker provides.
- 3. Tap **Take a Look** to launch the demo.



Figure 167. See How Mobile Security Protects You with Wi-Fi Checker



Using public Wi-Fi networks leaves your data unencrypted and vulnerable. Hackers can intercept sensitive information through unsecured Wi-Fi connections.

Wi-Fi Checker can check the safety of your Wi-Fi connection and notify you of security risks.

Take a Look

Figure 168. Experience Wi-Fi Checker

- The demo begins, showing how you want to use the free Wi-Fi at a coffee shop.
- 5. Tap **Next**. The demo shows you connecting to the Free Wi-Fi at the coffee shop and a Wi-Fi Checker popup indicating security issues on the network



Tap the free Wi-Fi network to see how Wi-Fi Checker shows you an unsecured connection.



A notification displays when Wi-Fi Checker detects security risks in the connection.

Figure 170. Wi-Fi Checker

Notification

6. Tap Next.

 NUTWE	6

NEXT 🕥

- The demo shows 2 Issues Found and that Wi-Fi Checker is on.
- You're now protected by Wi-Fi Checker.



Figure 169. Using Free Wi-FI

This feature checks your Wi-Fi connection by scanning for suspicious interference, unsecured Wi-Fi network settings, and browser hijackers to help you stay away from unsecured Wi-Fi networks.

0	Wi Ei Chacker is an
${}$	WI-FI CHECKEI IS ON

Figure 171. 2 Issues Found

Transferring Licenses Between Devices

Trend Micro Mobile Security allows you to transfer licenses between devices, across your registered subscriptions. You may do this when the license on your device has expired or when you wish to activate Trend Micro Mobile Security using an existing license. The instructions below assume you're already logged into your Trend Micro Account in the app.

To Transfer a License Between Devices:

- At the bottom of the main screen in the Console, tap Settings. The Settings screen appears.
- 2. Tap Transfer a subscription to this device.



Figure 172. Main Console | Premium Version Expired

Figure 173. Settings > Set Up Account

- 3. Use the drop-down arrow to select options in a license. For example, Titanium **Maximum Security** shows four seats by device in use in the subscription that are available for transfer. Upon transfer, that device will lose the protection.
- 4. Tap a device in the list to begin the transfer. A popup appears, asking if you want to Transfer **Existing License(s).**
- 5. Tap OK. The license is transferred to this device.
- 6. The Console will update and the expiration date for that license will be displayed in the lower left-hand corner.

2:48		
<	Transfer License	
Choose which subs	cription to use.	
Mobile Securi Activation Code: Expires: Sep 18, 202	21	~
Mobile Securi Activation Code: Expires: Oct 26, 20:	20	~
Titanium Maxi Serial Number: : Expires: Aug 4, 202	imum Security	^
+ Use this	subscription	>
		>
DESKTO	P-C	>
—		>
.		>
Titanium Maxi Serial Number: XON Expires: Aug 12, 20:	imum Security MF-0012-9188-5770-9570 21	~



Figure 175. Transfer Existing License(s)

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Transfer License

-3174-3470-7731-6263

ОК

Mobile Security Activation Code: BAAA-1194-8763-9669-9563 Expires: Oct 26, 2020

Titanium Maximum Security

Cancel

MICHAEL-WORKSTATION

Titanium Maximum Security Serial Number: XOMF-0012-9188-5770-9570

US-MICHAELMIL-L

+ U Transfer Existing License(s) Your purchased protection will be immediately activated on this device. Do you want to continue?

2:48

Mobile Security

Activation Code: BAA Expires: Sep 18, 2021

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Mobile Security on Your iPod or iPad

Trend Micro Mobile Security for iOS is the same program on your iPod Touch or iPad as your iPhone, with the same key functionality.

Below shows the vertical scrolling screen (Portrait View) on an iPad Pro.

Scole Scole	TREND WILDOW 7 MobileSecurity	●	A SIS PM Wed Oct 7 THEND MICRO MobileSecurity	♥ (11 40%) ● #Q
 Setter Protection Setting Setting	Go	CAN	Features Learn how Mobile Security protects you	Web Guard No websites blocked in the past 7 days.
Patters Lam how Mobile Security protects you W Note Status W Note Statu	(5) Thin	gs to fix>	Built-in secure browser to protect you from website threats.	Fraud Buster Avoid scams shared through instant messages and images.
SafeSurfing Built-in secure bowser to protect you from website threads: Image: Safe Built Secure	Features Learn how Mobile Security protects you	Web Guard No websites blocked in the past 7 days.	Social Network Privacy Sign into your social media accounts to check for privacy concerns.	Wi-Fi Checker The current Wi-Fi connection is safe.
Social Network Privacy Strack for privacy concerns. Image: The current Wi-Fi connection is safe. Image: Data Usage: Data Usage: Device Access Status Action required. Tap to see details. Image: Device Access Status Action required. Tap to see details. Image: Data Usage: Data Usage: Data Usage: Device Access Status Action required. Tap to see details. Image: Device Access Status Action required. Tap to see details. Image: Data Usage: Data Usage: Data Usage: Device Access Status Action required. Tap to see details. Image: Device Access Status Action required. Tap to see details. Image: Data Usage: Data	Built-in secure browser to protect you from website threats.	Fraud Buster Avoid scams shared through instant messages and images.	Data Usage 3.81 GB of Wi-Fi data used this month	Device Access Status Action required. Tap to see details.
Image: Satisfies of WFFF data used this month Image: Satisfies of WFFF data used this month Image: Satisfies of WFFF data used this month Image: Satisfies of WFFF data used this month Image: Satisfies of WFFF data used this month Image: Satisfies of WFFF data used this month Image: Satisfies of WFFF data used this month Image: Satisfies of WFFF data used this month Image: Satisfies of WFFF data used this month Image: Satisfies of WFFF data used this month Image: Satisfies of WFFF data used this month Image: Satisfies of WFFFF data used this month Image: Satisfies three of the only month Image: Satisfies of WFFF data used this month Image: Satisfies of WFFF data used this month Image: Satisfies three of the only month Image: Satisfies of WFFF data used this month Image: Satisfies of WFFF data used this month Image: Satisfies three of the only month Image: Satisfies of WFFF data used this month Image: Satisfies of WFFF data used this month Image: Satisfies three of the only month Image: Satisfies of WFFF data used this month Image: Satisfies of WFFF data used this month Image: Satisfies three of the only month Image: Satisfies of WFFF data used this month Image: Satisfies of WFFF data used this month Image: Satisfies three of the only month Image: Satisfies of WFFF data used this month Image: Satisfies of WFFF data used this month Image: Satisfies three o	Sign into your social media accounts to check for privacy concerns.	Wi-Fi Checker The current Wi-Fi connection is safe.	Set up this feature to enhance your protection.	Settings
Set Loss Device Protection Set up this feature to enhance your protection. Image: Settings Web Guard Fraud Buster Year Device Protecting Web Guard Sea How Mehling Servicing Destants Very Image: Setting Section Sec	Data Usage 3.81 GB of Wi-Fi data used this month	Device Access Status Action required. Tap to see details.	See How Mobile Security Protects You	
Web Guard Fraud Buster Wi-Fi Checker San Knui Mihlla Canistiv Distante Visi • •	Lost Device Protection Set up this feature to enhance your protection.	Settings		.
Rea How Mohile Centrifu Drotecte Voi			Web Guard Fraud	Buster Wi-Fi Checker
E-1004	Caa Hour Mohila Canurity Drotante Vou		*	

Figure 176. Trend Micro Mobile Security for iOS on the iPad Pro (Scrolling Portrait View)

When you hold your iPad horizontally (Landscape View), Trend Micro Mobile Security automatically reconfigures the panels.

MobileSecurity		*=== %	MobileSecurity		*## #
	SCAN		Fraud Buster Avoid scams shared through instant messages and images.	Sign into your social media accounts to check for privacy concerns.	Wi-Fi Checker The current Wi-Fi connection is safe.
	(5) Things to fix>		Data Usage 3.81 GB of Wi-Fi data used this month	Device Access Status Action required. Tap to see details.	Set up this feature to enhance your protection.
Features Learn how Mobile Security protects you	Web Guard No websites blocked in the past 7 days.	Bull-In secure browser to protect you from website threats.	Settings		
Fraud Buster Avoid scams shared through instant messages and images.	Social Network Privacy Sign into your social media accounts to check for privacy concerns.	WI-FI Checker The current WI-FI connection is safe.	See How Mobile Security Protects You		
Data Usage 3.81 GB of Wi-Fi data used this month	Device Access Status Action required. Tap to see details.	Set up this feature to enhance your protection.			R
Settings			Web Guard Fr	raud Buster WI-FI Cr	ecker Social Network Privac
Expires: Aug 4, 2021		Tex Num Joan	Expires: Aug 4, 2021		The More Anno

Figure 177. Trend Micro Mobile Security for iOS on the iPad Pro (Scrolling Landscape View)

About Trend Micro

Trend Micro Incorporated, a global leader in cyber security solutions, helps to make the world safe for exchanging digital information. Our innovative solutions for consumers, businesses, and governments provide layered security for data centers, cloud environments, networks, and endpoints. All our products work together to seamlessly share threat intelligence and provide a connected threat defense with centralized visibility and control, enabling better, faster protection. With more than 6,000 employees in over 50 countries and the world's most advanced global threat intelligence, Trend Micro enables users to enjoy their digital lives safely. For more information, visit www.trendmicro.com.